

We care for our passengers and would provide all possible assistance during their travel with us. Please let us know your request by submitting the form at least 48 - 72 hours prior to your scheduled departure flight.

Personal Information	Description			
*Title	Mr		Ms.	
*Last Name				
*First Name				
*Mobile Number	Country code	+ Area code	+ Number	
*Email Address				

Original Flight Information	
*Flight Number	НВ
*Origin	
*Destination	
*Travel Date	
*Ticket Number	
GBA Booking Reference number	

<sup>\*</sup>Mandatory Field.

I understand and agree the Collection and Uses of Personal Information by Greater Bay Airlines.

For our Privacy Policy please click here: <u>Greater Bay Airlines Limited Privacy Policy</u>

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Greater Bay Airlines Company Limited Official Website: <a href="https://www.greaterbay-airlines.com">https://www.greaterbay-airlines.com</a>



## Type of assistance required (Please click the applicable box(es))

- A. Wheelchair Services, please choose:
  - [1] Bring your own wheelchair Manual Electric\*\*

    \*\* For passenger who plans to bring along their own
    wheelchair and medical device(s) equipped with lithium
    batteries please read the details: <a href="Special Baggage Mobility Devices">Special Baggage Mobility Devices</a>
    ((Please attach the wheelchair product manual, dimensions and battery information)
  - [2] Need us to provide wheelchair
- B. Passenger's conditions:
  - [1] Can manage steps, require assistance to and from the gate, and does not need assistance in cabin
  - [2] Cannot manage steps, need assistance to the aircraft door but does not need assistance in cabin
  - [3] Unable to walk but can use a passenger seat with the backrest in the upright position, and travel with assistant/companion
- C. Portable Oxygen concentrators (POCs) (with product manual)
- D. Medical Devices\*\* / Medical assistance (With medical certificate)
- E. Service Dog (must be fully accredited by Assistance Dogs International, Assistance Dogs Europe or International Guide Dog Federation (IGDF)

Other Special Assistance needed, please state the special request:

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<sup>\*\*</sup>Please send the complete form to <u>Service@greaterbay-airlines.com</u> and allow 2-3 working days for us to process your request.